



College of ECST ITC Presentation

8/13/2020

Laptops available for students through Student Life!

- ▶ If students do not have access to a computer at home, the Dean of Students has a limited number of laptops available for check out. Please call (323) 343-3103 to schedule an appointment
- ▶ We suggest that you encourage students to request a laptop as soon as possible if they need one before they run out (includes senior design students)
- ▶ A limited number of Wi-Fi hotspots are now being distributed to students who do not have access to Wi-Fi or have problems accessing the Internet at home. Please contact the Dean of Students at (323) 343-3103 to make an appointment if you need assistance.

Full-time and Part-time faculty computing resources

- ▶ Laptops available to both full-time and part-time faculty that need them for instruction for Fall Semester
- ▶ Other equipment such as Wacom Pen Tablets, webcams, and headsets are also available.
- ▶ Software licenses available for home use (most are free)
 - ▶ Adobe Creative Cloud
 - ▶ Microsoft Office
 - ▶ Camtasia & Snagit
 - ▶ <http://www.calstatela.edu/its/software/personal-computers>

Computer Servers available for classes, senior design, and research

▶ Classes

- ▶ cs1 (linux account, apache web server, mysql/postgres DB)
 - ▶ Contact ECST ITCs to request student accounts for your class
- ▶ cs3 (linux account, Tomcat/Nginx, postgres DB)
 - ▶ Contact Dr. Chengyu Sun to request student accounts for your class

▶ Senior Design

- ▶ Virtual Servers
 - ▶ Ubuntu Linux
 - ▶ Contact ECST ITCs to request virtual server for your senior design project

▶ Research

- ▶ San Diego Supercomputer Center (SDSC)
 - ▶ Request account here: https://www.sdsc.edu/support/accounts_allocations.html

How to Request I.T. help

- ▶ Non-urgent requests

- ▶ Create a ServiceNow ticket here: <http://www.calstatela.edu/ecst/itsupport>



Urgent requests

- ▶ ECST Zoom Virtual Helpdesk: <https://www.calstatela.edu/ecst/itc-zoom-helpdesk>

- ▶ Email us for general questions here (please Cc all three of us in all correspondence):

- ▶ Fernando Loza: floza@calstatela.edu
 - ▶ Kenneth Chan: kchan51@calstatela.edu
 - ▶ Yin Tam: ytam@calstatela.edu

Computing Resources for Students

- ▶ Laptops & Hotspots
- ▶ Remote Desktop campus Open Access Lab computers through Labstats
 - ▶ <http://www.calstatela.edu/its/remote-access#computer-lab-software>
- ▶ MyTools (Virtualized applications through Parallels)
- ▶ Home Use licensed software available
 - ▶ <https://www.calstatela.edu/ecst/software>
- ▶ Plus tons of Open Source Software!



Questions?