Santa Barbara Public Defender Data Dashboard Using PowerBI

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Project Advisor: Dr. Chengyu Sun

Overview

Sponsored by: Santa Barbara County Public Defender

Liaisons: Deepak Budwani, Sarah Rothschild , Bryan Burzon, Angella Stokke, Aidan Bassett

Mission, Vision, Values

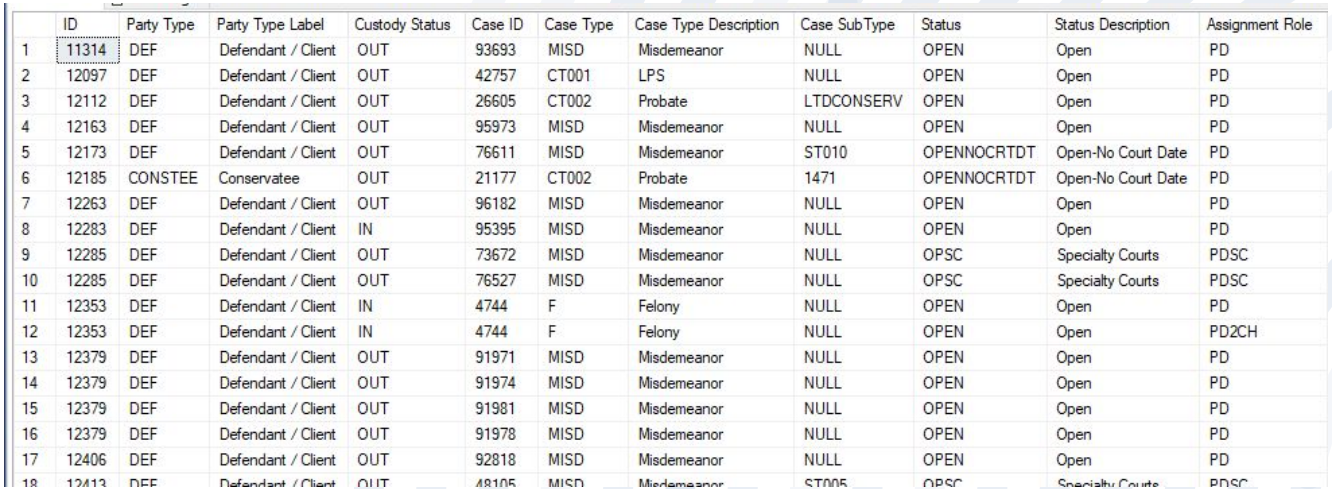
Protect and defend the rights of their clients.

Provide effective, vigorous and loyal advocacy.

Provide these services in the most economical and efficient manner possible.

Understanding Data

- 1200+ tables of raw data.
- Incredibly difficult to read and understand.
- Necessary to have understandable and easy to use visualizations.



	ID	Party Type	Party Type Label	Custody Status	Case ID	Case Type	Case Type Description	Case SubType	Status	Status Description	Assignment Role
1	11314	DEF	Defendant / Client	OUT	93693	MISD	Misdemeanor	NULL	OPEN	Open	PD
2	12097	DEF	Defendant / Client	OUT	42757	CT001	LPS	NULL	OPEN	Open	PD
3	12112	DEF	Defendant / Client	OUT	26605	CT002	Probate	LTDCONSERV	OPEN	Open	PD
4	12163	DEF	Defendant / Client	OUT	95973	MISD	Misdemeanor	NULL	OPEN	Open	PD
5	12173	DEF	Defendant / Client	OUT	76611	MISD	Misdemeanor	ST010	OPENNOCRTDT	Open-No Court Date	PD
6	12185	CONSTEE	Conservatee	OUT	21177	CT002	Probate	1471	OPENNOCRTDT	Open-No Court Date	PD
7	12263	DEF	Defendant / Client	OUT	96182	MISD	Misdemeanor	NULL	OPEN	Open	PD
8	12283	DEF	Defendant / Client	IN	95395	MISD	Misdemeanor	NULL	OPEN	Open	PD
9	12285	DEF	Defendant / Client	OUT	73672	MISD	Misdemeanor	NULL	OPSC	Specialty Courts	PDSC
10	12285	DEF	Defendant / Client	OUT	76527	MISD	Misdemeanor	NULL	OPSC	Specialty Courts	PDSC
11	12353	DEF	Defendant / Client	IN	4744	F	Felony	NULL	OPEN	Open	PD
12	12353	DEF	Defendant / Client	IN	4744	F	Felony	NULL	OPEN	Open	PD2CH
13	12379	DEF	Defendant / Client	OUT	91971	MISD	Misdemeanor	NULL	OPEN	Open	PD
14	12379	DEF	Defendant / Client	OUT	91974	MISD	Misdemeanor	NULL	OPEN	Open	PD
15	12379	DEF	Defendant / Client	OUT	91981	MISD	Misdemeanor	NULL	OPEN	Open	PD
16	12379	DEF	Defendant / Client	OUT	91978	MISD	Misdemeanor	NULL	OPEN	Open	PD
17	12406	DEF	Defendant / Client	OUT	92818	MISD	Misdemeanor	NULL	OPEN	Open	PD
18	12413	DEF	Defendant / Client	OUT	48105	MISD	Misdemeanor	ST005	OPSC	Specialty Courts	PDSC

Goals

- Develop and display an interactive, real-time data dashboard to increase data transparency.
- Understand pattern and trends in local criminal justice system.
- Use evidence-based models to system change.

Ethnicity
All

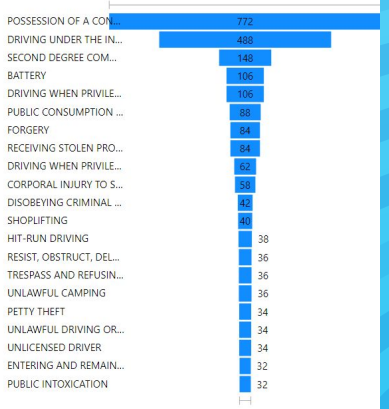
Gender
All

Location
All

All Locations

Section Name	Count of ID
POSSESSION OF A CONTROLLED SUBSTANCE	772
DRIVING UNDER THE INFLUENCE OF ALCOHOL OR DRUGS	488
SECOND DEGREE COMMERCIAL BURGLARY	148
BATTERY	106
DRIVING WHEN PRIVILEGE SUSPENDED OR REVOKED	106
PUBLIC CONSUMPTION OR POSSESSION OF AN OPEN CONTAINER	88
FORGERY	84
RECEIVING STOLEN PROPERTY	84
DRIVING WHEN PRIVILEGE SUSPENDED FOR PRIOR DUI	62
CORPORAL INJURY TO SPOUSE/COHABITANT/CHILD'S PARENT	58
DISOBEYING CRIMINAL PROTECTIVE ORDER	42
SHOPLIFTING	40
HIT-RUN DRIVING	38
RESIST, OBSTRUCT, DELAY OF PEACE OFFICER OR EMT	36
TRESPASS AND REFUSING TO LEAVE PRIVATE PROPERTY	36
UNLAWFUL CAMPING	36
PETTY THEFT	34
UNLAWFUL DRIVING OR TAKING OF A VEHICLE	34
UNLICENSED DRIVER	34
ENTERING AND REMAINING UPON THE PROPERTY OF ANY RAILROAD WITHOUT PERMISSION.	32
PUBLIC INTOXICATION	32
Total	**2390**

Top 20 Charges: All Locations



Harsh Driving
Vehicle Activity (Hours Worked)
Stop Duration
Total Idle Time
Distance Traveled
Total: 85196 miles

Power BI

サードシートを確認してください

Wrong Fields
Deadline
Conflict
Debt
Bullying
Work Overload
Harassment
EXPECTATIONS
Mortgage
TAX
Business Crisis
Poor Leadership
STRESS
ANXIETY
LATE NIGHT

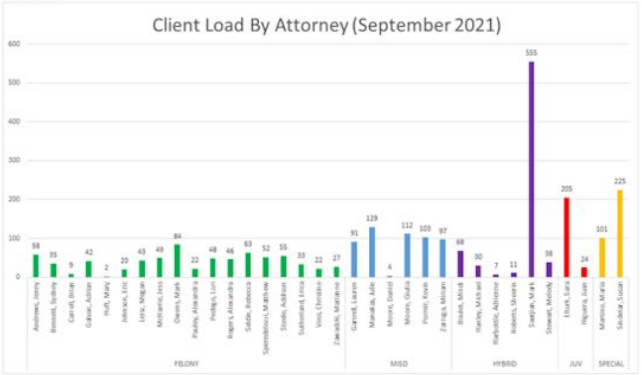
Attorney Monthly Report

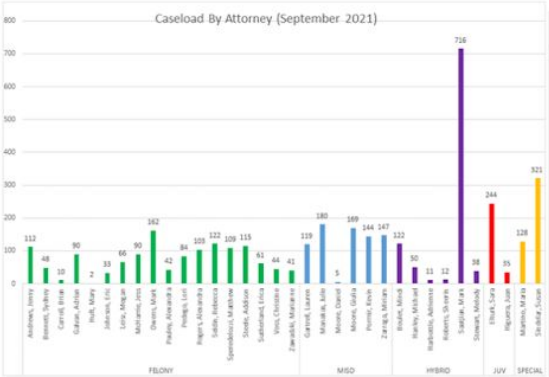
Report Script: Attorney Report Scripts > Attorney Monthly Report Scripts

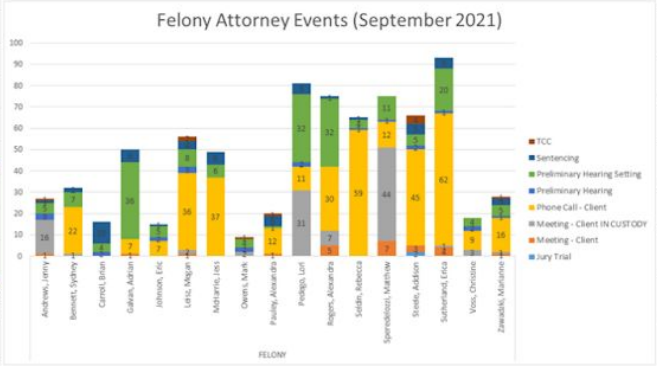
Raw Data File: Attorney Reports > Attorney Monthly Report Raw Data

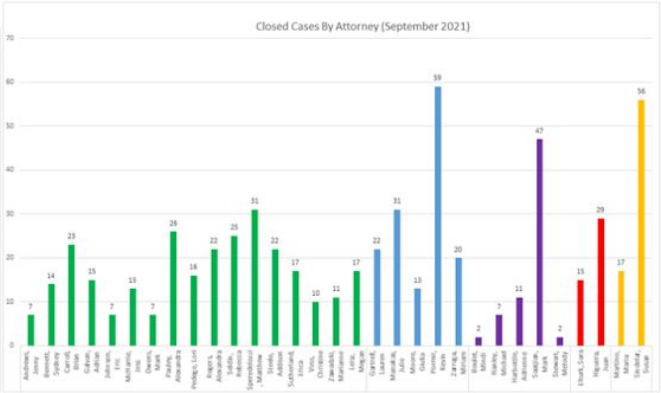
Description: This is a big report that includes various attorney metrics such as client load, case load, event type, and closed cases. For the client load visuals, I would like to see slicers for custody status, attorney type, and attorney name. For the caseload visuals, I would like to see slicers for custody status, case type, case sub type, case status, attorney type, and attorney name. It would also be interesting to see a graph of average case age by attorney with these same slicers. For the attorney events visuals, I would like to see slicers for event type, appearance method, result type, attorney type, and attorney name. For the closed cases visuals, I would like to see slicers for case type, case sub type, case status attorney type, and attorney name. For the events and closed cases visuals, I would like the option to select the date range.

Current Visuals:









Datasets and Reports

```
--Attorney Arraignment Events Report--

SELECT c.id,
       n.number,
       c.caseNumber,
       c.caseName,
       c.location AS LOCATION,
       c.caseType,
       c.caseSubType,
       c.locationDept AS DEPT,
       c.status,
       li.label AS StatusLabel,
       c.statusDate,
       e.type,
       li2.label AS EventTypeLabel,
       e.startDateTime,
       e.resultType,
       li3.label AS ResultTypeLabel,
       e.memo,
       en.eventNotes,
       e.eventCategory
```

Select location

Select case type

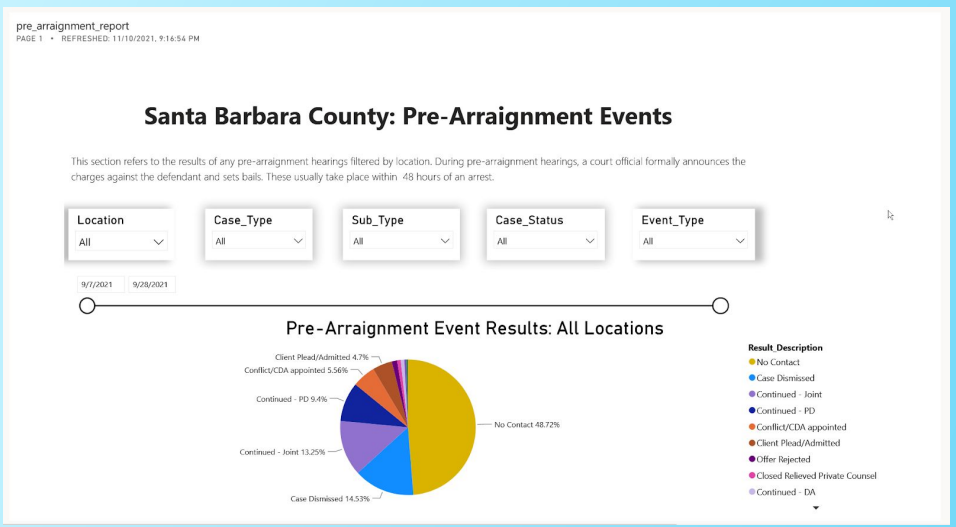
Select case date

Sort by name extention

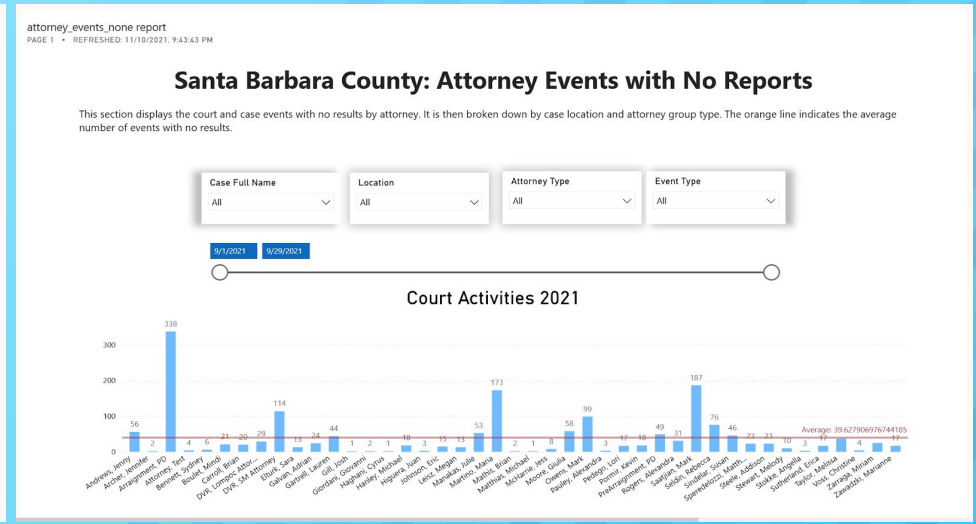
```
-- Closed Cases --

SELECT c.id AS CaseID,
       c.caseType,
       c.caseSubType,
       c.status,
       c.statusDate,
       a.assignmentRole,
       p.lastName,
       p.firstName,
       CONCAT(p.lastName, ', ', p.firstName) AS FullName,
       p.nameExtension
FROM ecourt.tCase c
JOIN ecourt.tCaseAssignment a ON a.case_id = c.id
JOIN ecourt.tPerson p ON p.id = a.person_id
WHERE a.assignmentRole IN ('PD',
                           'PD2CH')
  AND p.personSubType <> 'INA'
  AND c.status NOT IN ('OPEN',
                       'REOPEN',
                       'OPENNOCRTDT',
                       'OPENWCRTDT')
  AND c.statusDate BETWEEN '20210801' AND '20210831'
  AND a.status = 'CUR'
  AND p.nameExtension IN ('FELONY',
                          'MISD',
                          'HYBRID',
                          'JUV',
                          'SPECIAL') )
ORDER BY p.nameExtension
```

Datasets and Reports Contd.



By location



By specific date (2021)

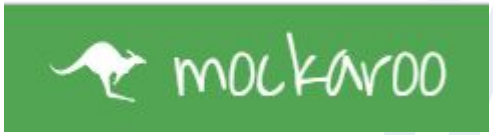
Resources Used

Data Visualization:

- PowerBI

Mock Data Generators:

- Mockaroo
- Redgate SQL Data Generator

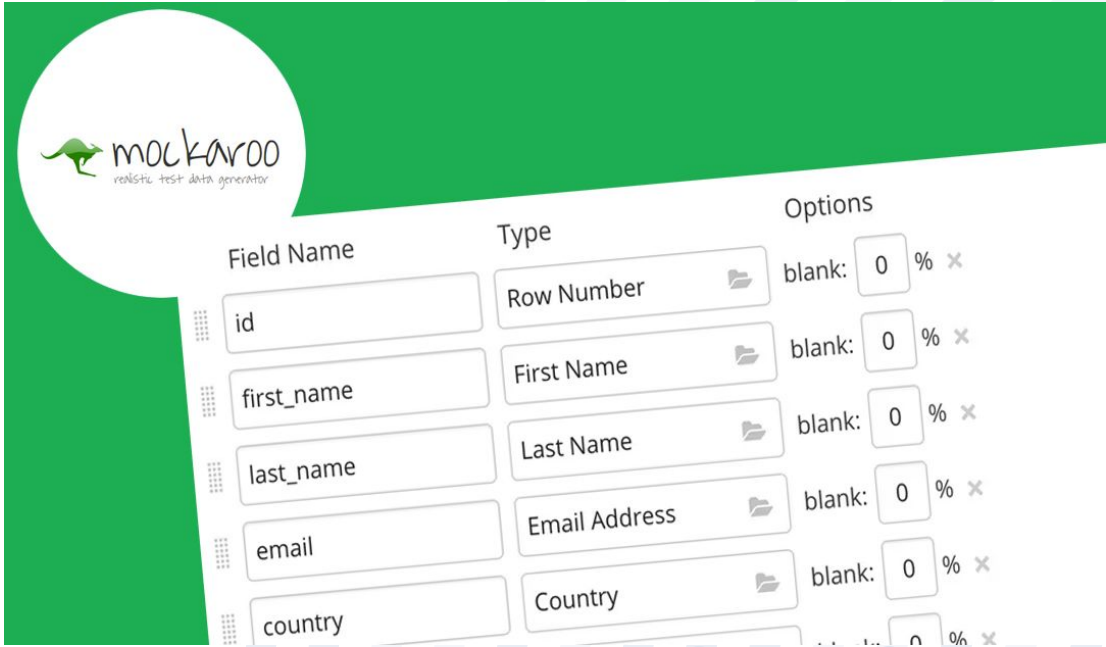


Data Storage:

- Microsoft SQL Server

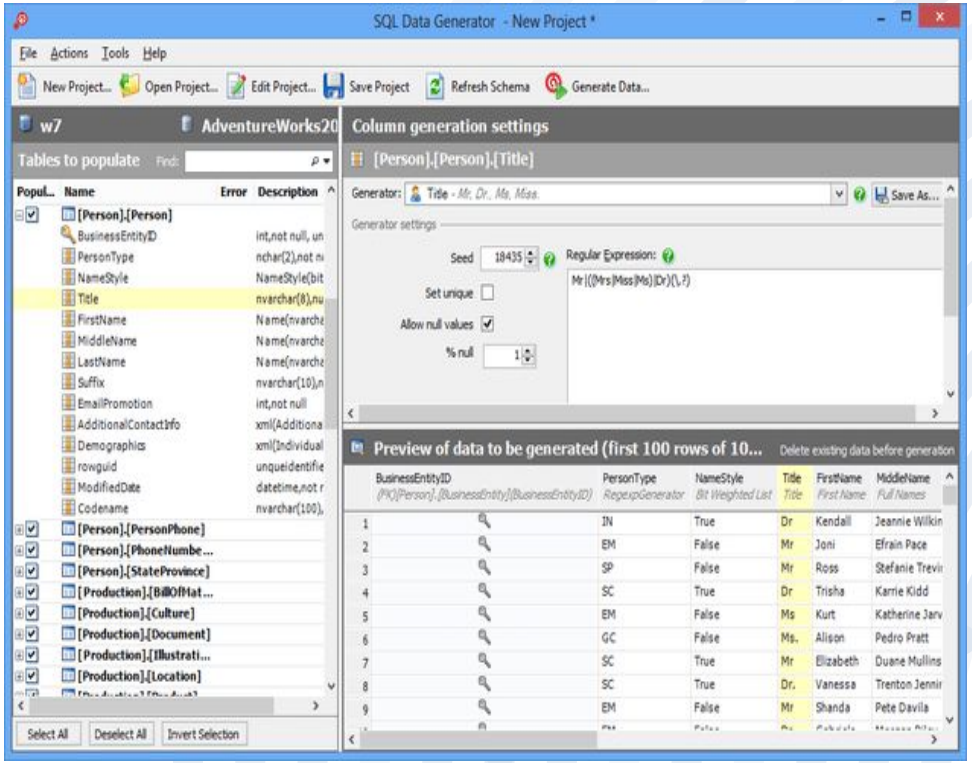
Data Generations

- Issues early on with acquiring data needed to create PowerBI visuals
- Attempted to create a data generator
- Turned to web based data generator



Data Generations

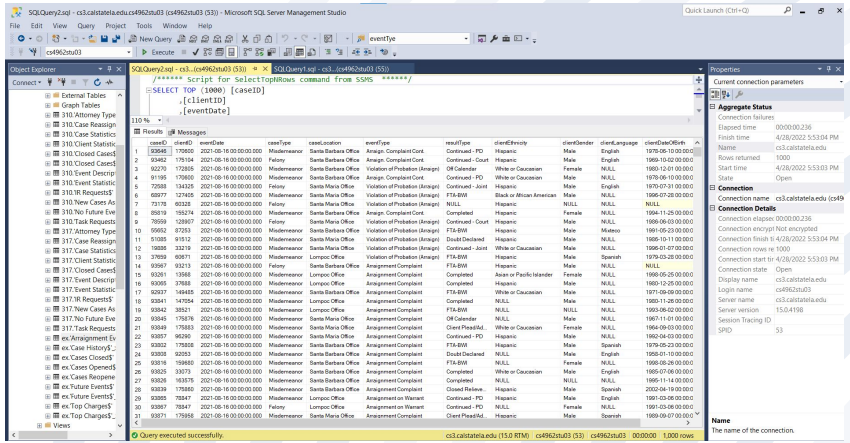
- Software program able to handle loads of data generation
- Easy to generate schemas with multiple properties to store in SQL server



Data Storage

Microsoft SQL Server

- Data are stored based on client's schema
  - Tables from the database are imported to Power BI
  - Only queries data can also be imported without whole table
- Queries results are used to generate the desired reports in Power BI



Power BI

What is PowerBI?

Microsoft

Business analytic tool / service created by Microsoft.

First introduced in July of 2011.

Part of the Microsoft Power Platform.

Data → Interactive Visuals

Microsoft

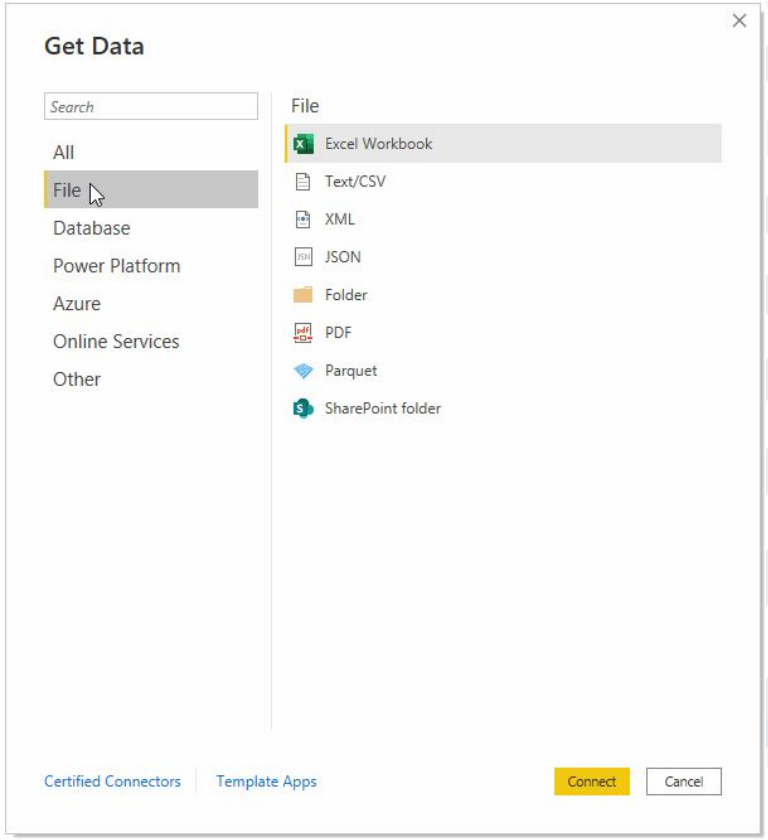
POWER PLATFORM

Power BI Data Sources

- Supports several dataset and constantly growing compatibility.

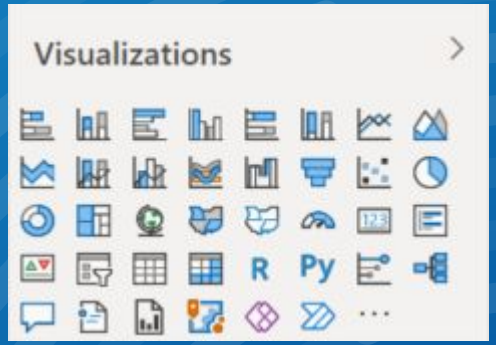
https://docs.microsoft.com/en-us/power-bi/connect-data/desktop-data-sources

- Dataset categorized into 6 groups:
  - File
  - Database
  - Power Platform
  - Azure
  - Online Services
  - Other
- Mainly be using a SQL Server, CSVs, and Excel Workbooks files.

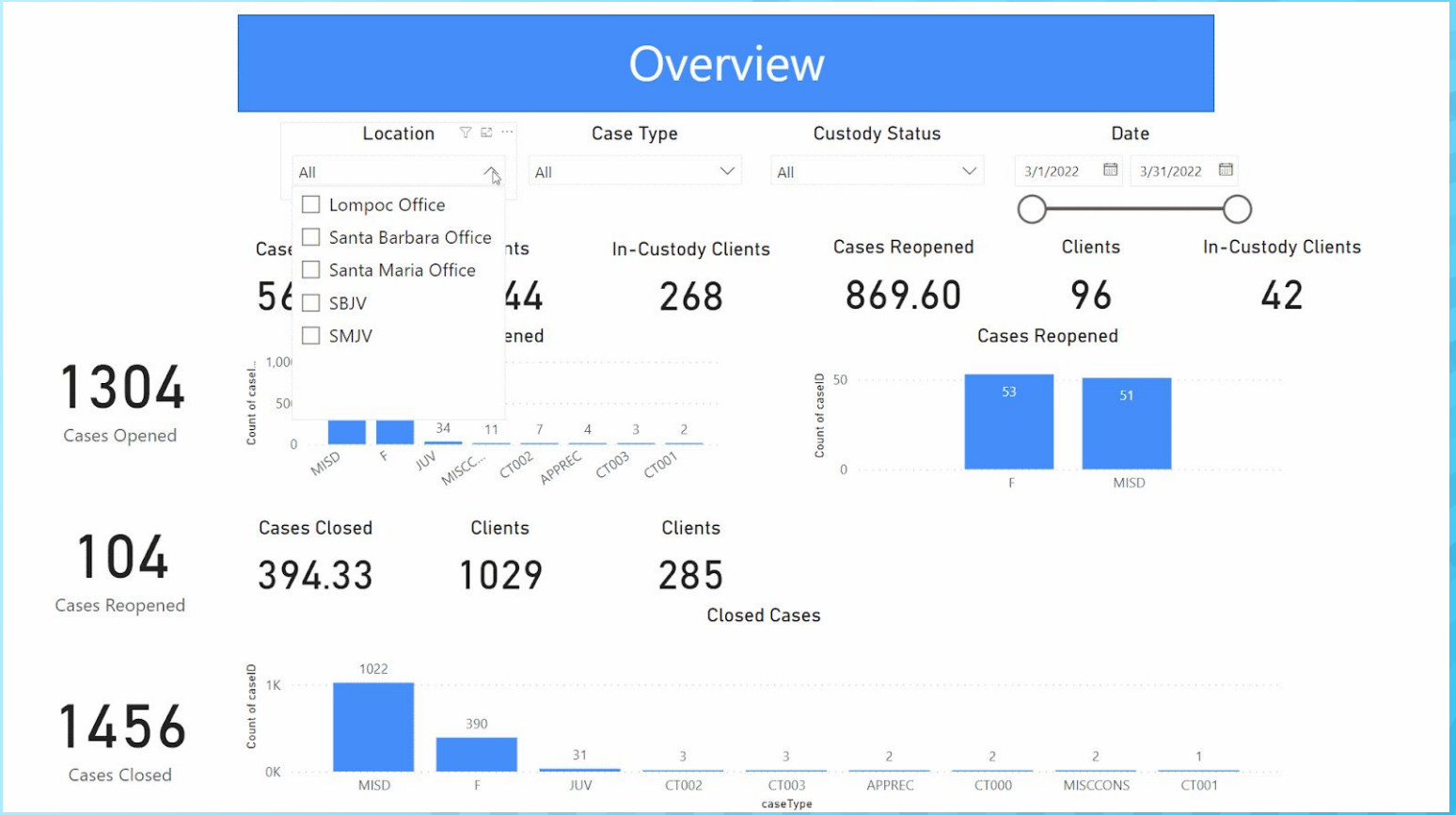


Different Visualization Types

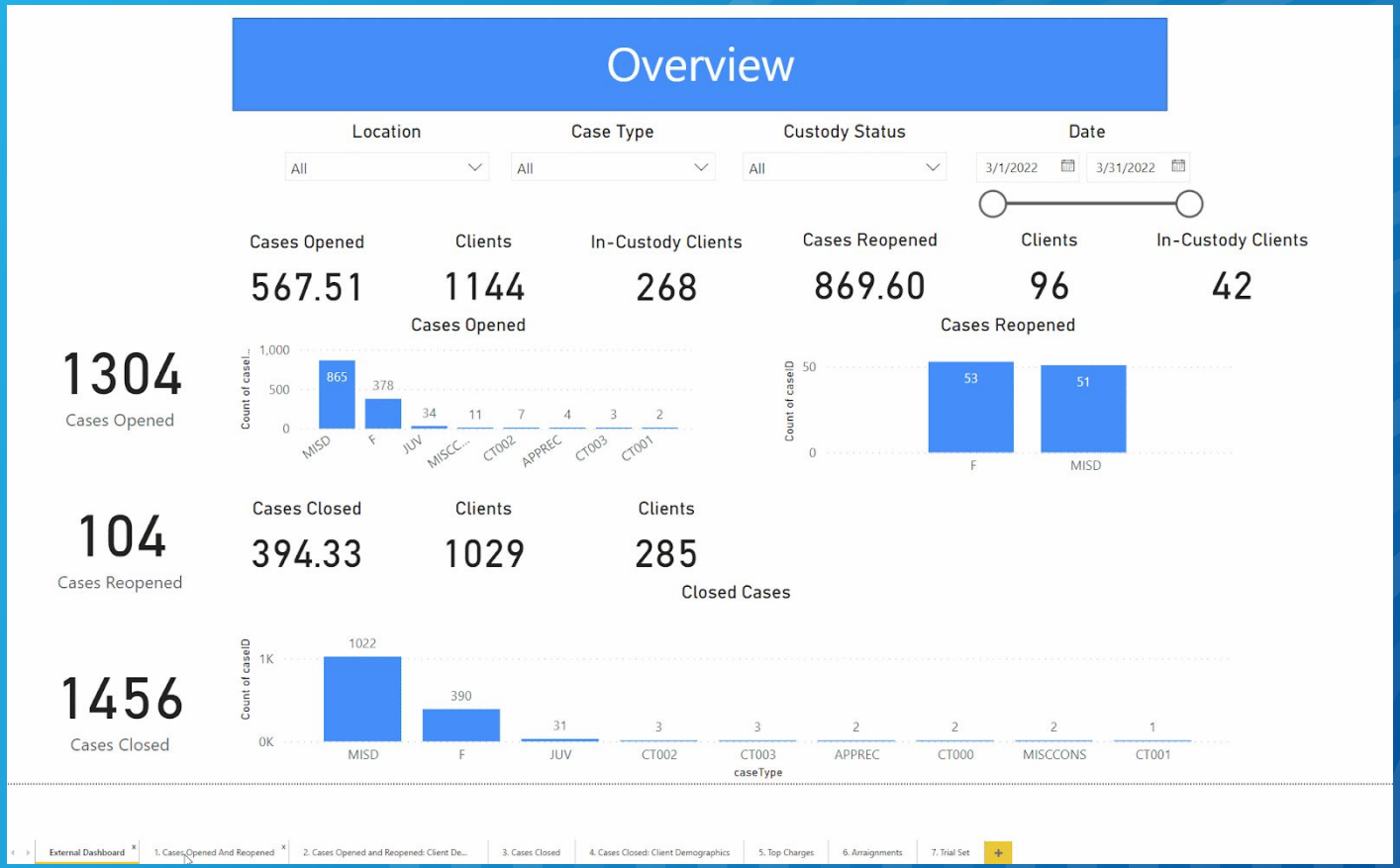
- Range from Area and Column Charts → Maps, Decomposition Trees, Ribbon Charts, etc.
- Only worked with column, tables, cards, and funnels.
- Looking into:
  - Maps, Mapbox, Waterfall, Doughnut, Gauge, and Zebra Tables.



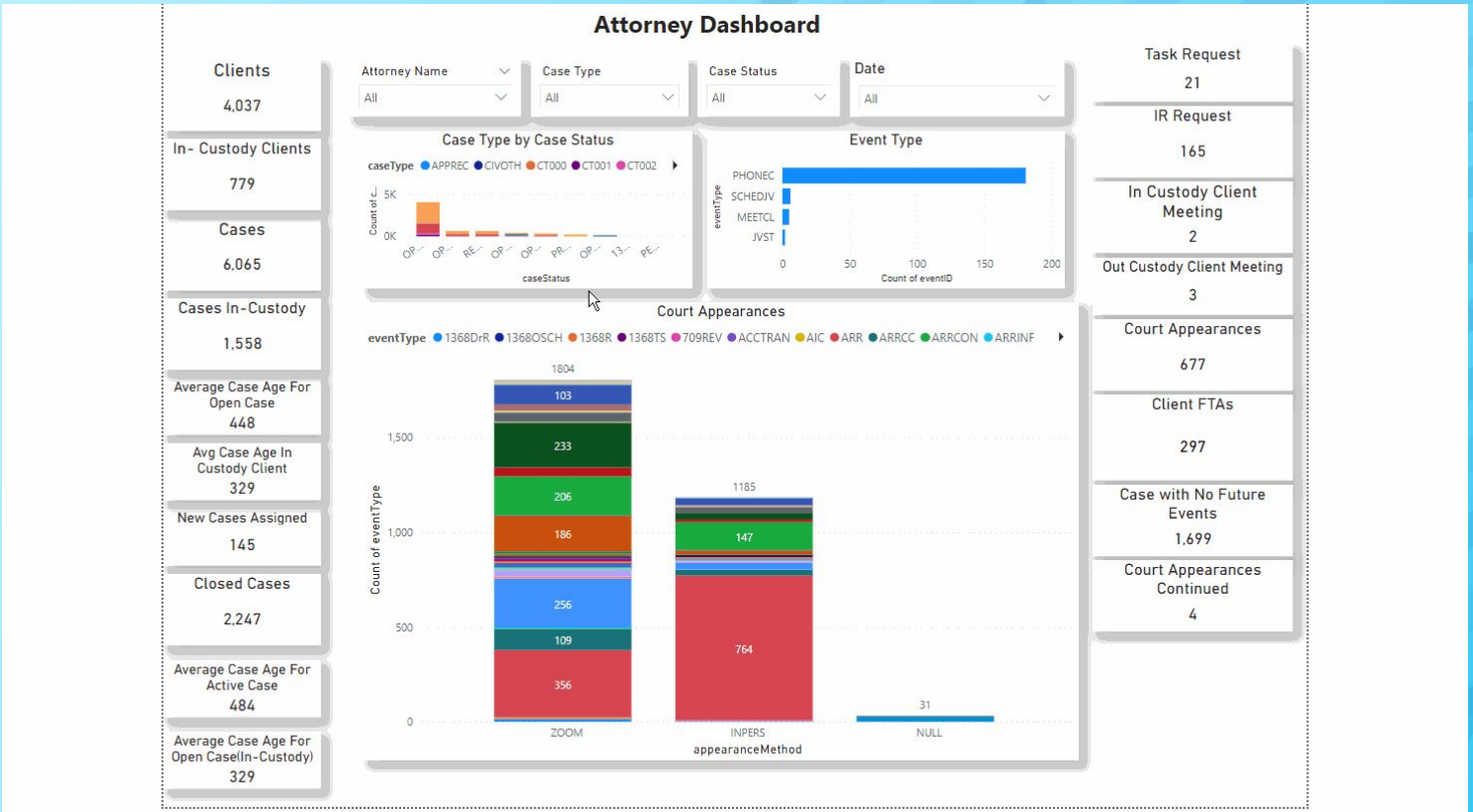
Data Visualization: External Dashboard Overview



Data Visualization: External Dashboard Additional Reports

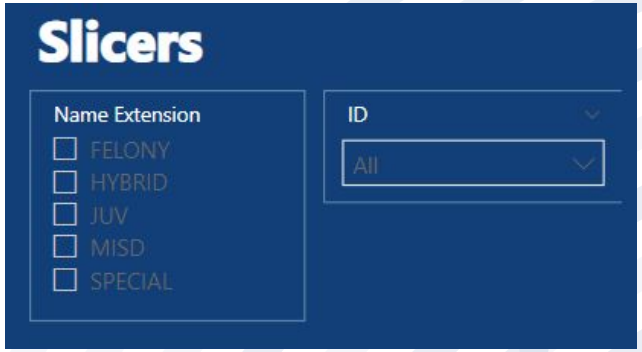


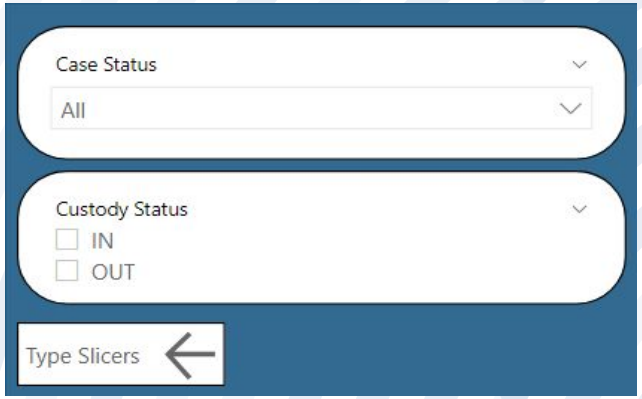
Data Visualization: Internal Dashboards



User Interactivity: Slicers

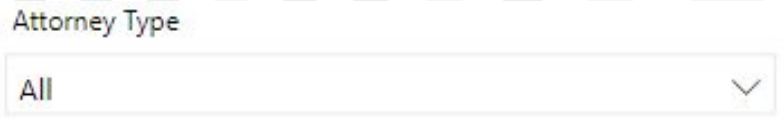
- Visual sorters.
- Allows users to select specific attributes to narrow down report visualizations.
- This Power BI project employs the use of vertically positioned responsive slicers, relative date slicers, and sync slicers (selecting one parameter affects multiple charts).



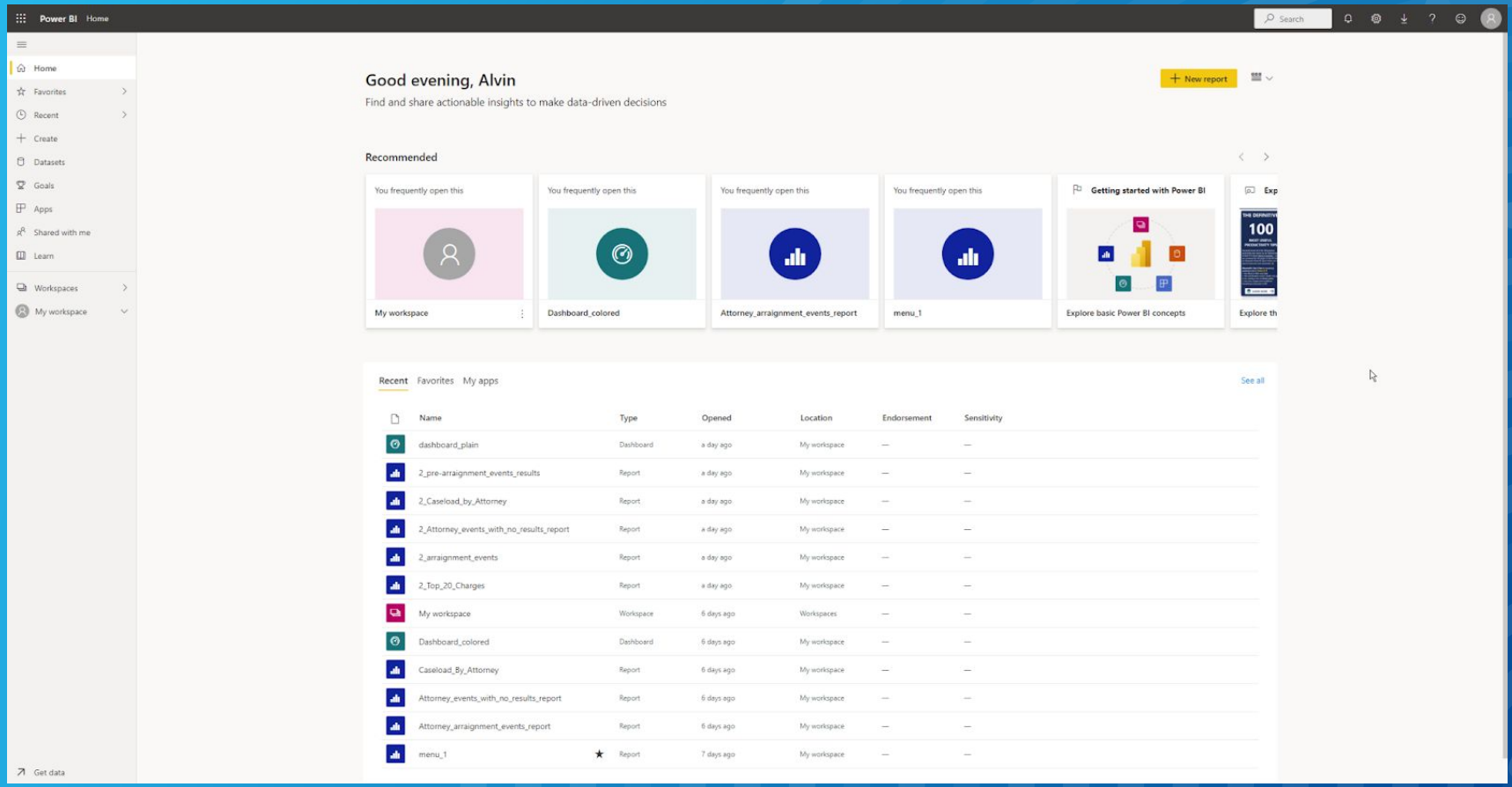


UX/UI Design

- Dashboards are operational and analytical.
- Color Palette: White, Blue and Gold.
- Maximum of 5 graphs or charts on a single dashboard.
- Dashboards are interactive (buttons, drop-down menu)and user-friendly.

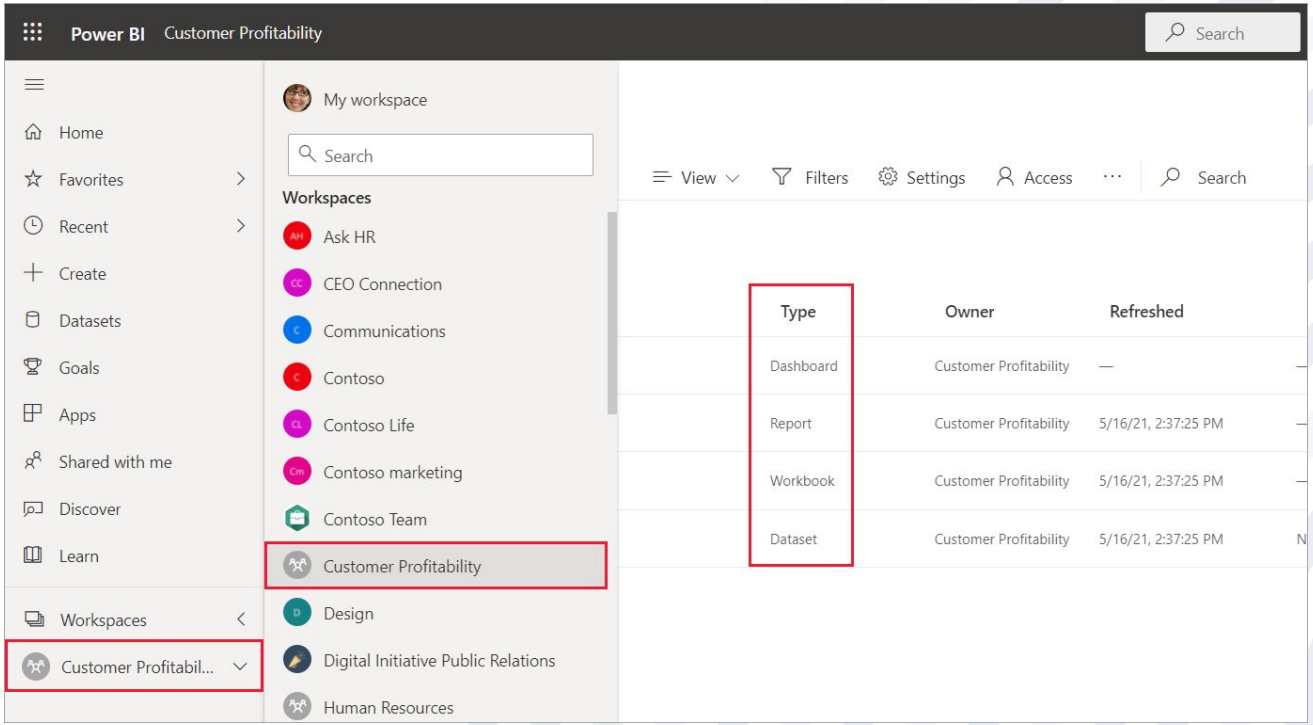


PowerBI Web App



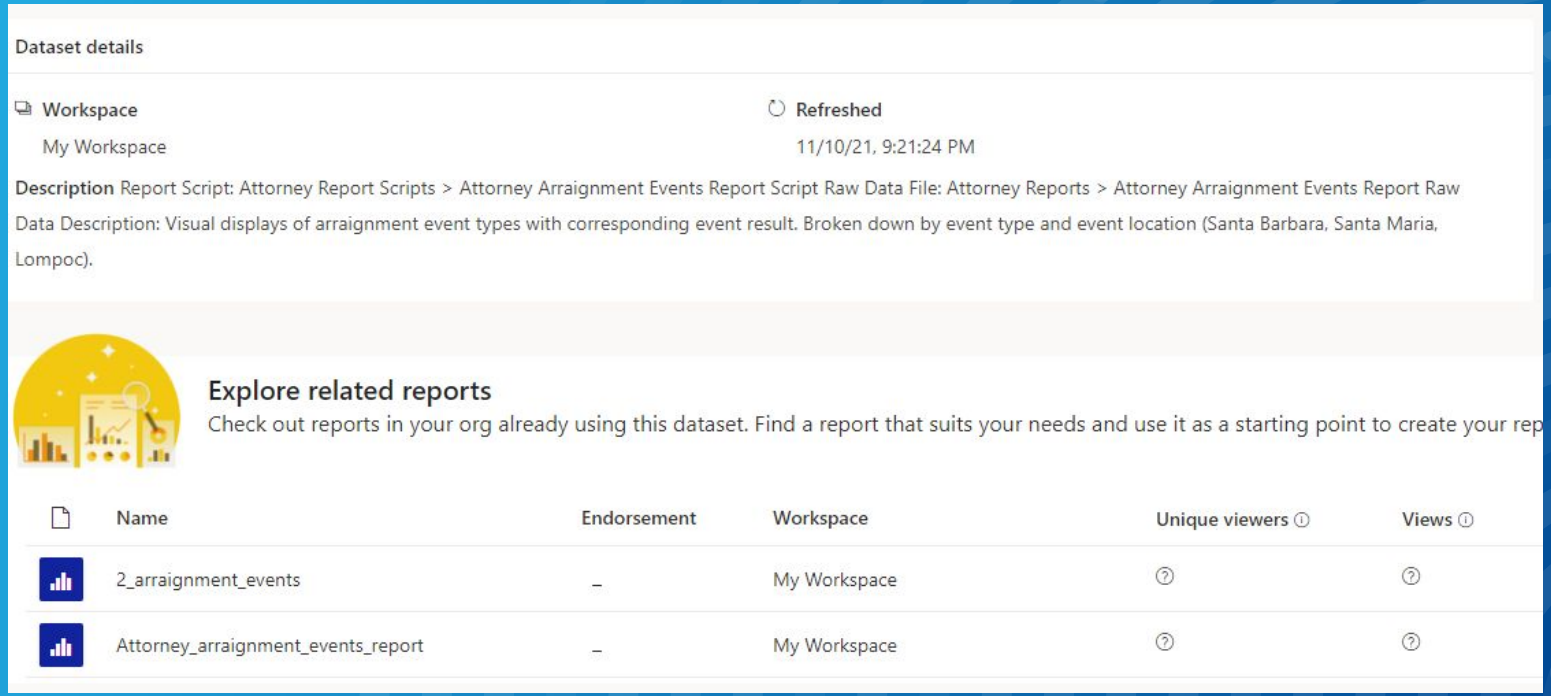
Workspaces

- Ability to share workspaces with other colleagues.
- Bundle collection of dashboards and reports into an app.
- Personal Sandbox.

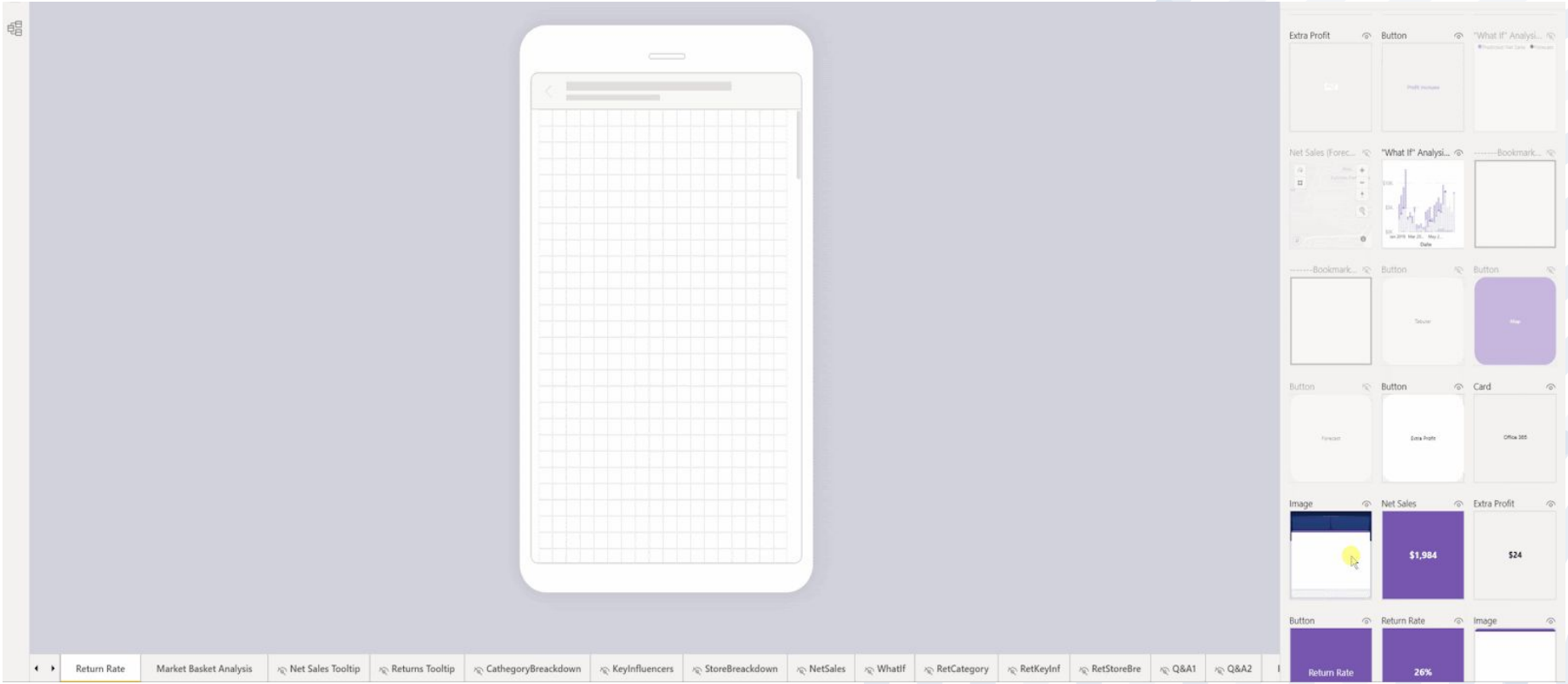


Datasets

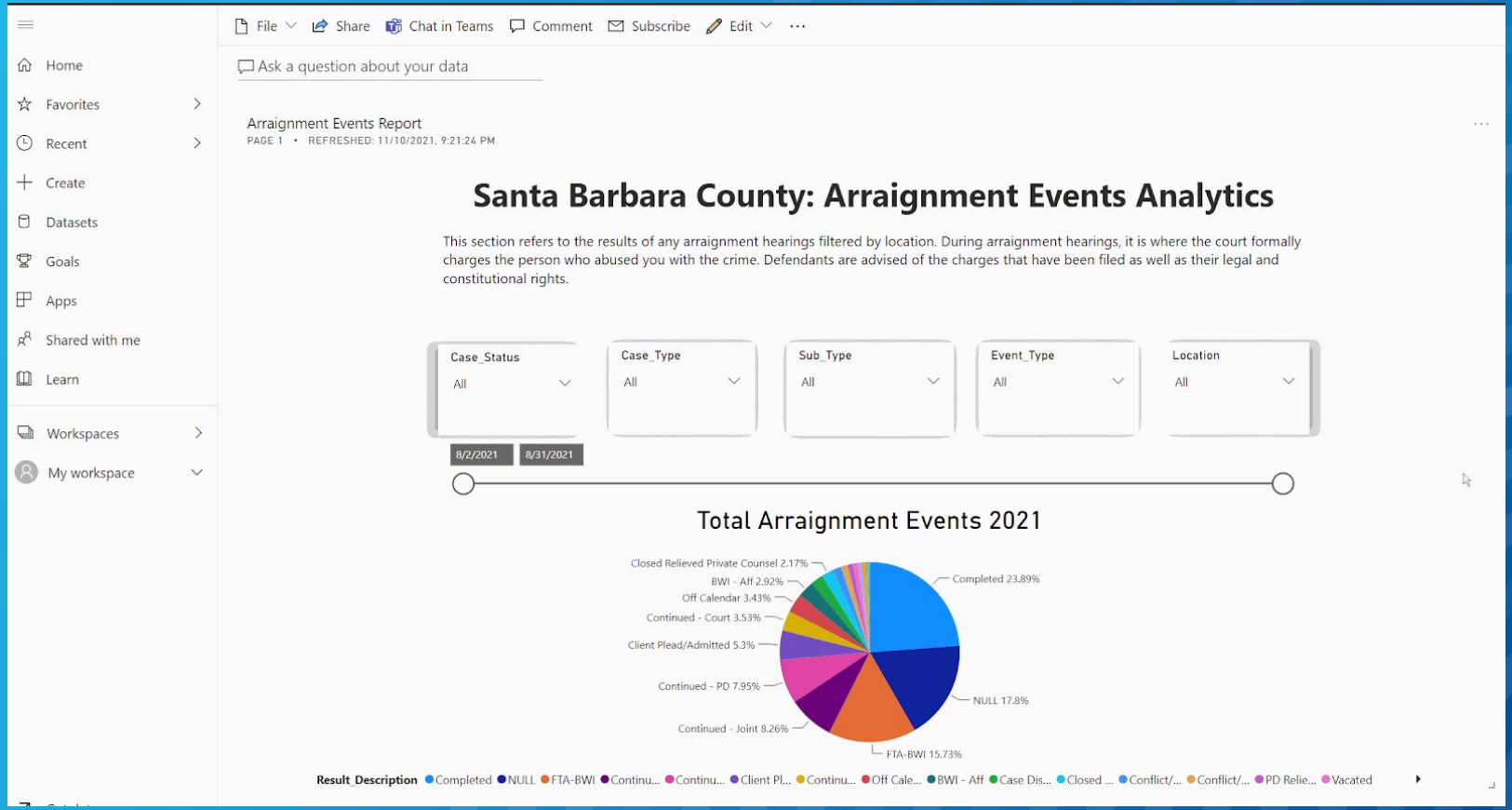
- Detailed information of a report.
- Source of data available for one or more reports.



Phone Reports



Dashboard


File
Share
Chat in Teams
Comment
Subscribe
Edit
Home
Favorites
Recent
Create
Datasets
Goals
Apps
Shared with me
Learn
Workspaces
My workspace
Ask a question about your data
Arraignment Events Report
PAGE 1 • REFRESHED: 11/10/2021, 9:21:24 PM
Santa Barbara County: Arraignment Events Analytics
This section refers to the results of any arraignment hearings filtered by location. During arraignment hearings, it is where the court formally charges the person who abused you with the crime. Defendants are advised of the charges that have been filed as well as their legal and constitutional rights.
Case_Status
All
Case_Type
All
Sub_Type
All
Event_Type
All
Location
All
8/2/2021
8/31/2021
Total Arraignment Events 2021
Closed Relieved Private Counsel 2.17%
BWI - Aff 2.92%
Off Calendar 3.43%
Continued - Court 3.53%
Client Plead/Admitted 5.3%
Continued - PD 7.95%
Continued - Joint 8.26%
Completed 23.89%
NULL 17.8%
FTA-BWI 15.73%
Result_Description
Completed
NULL
FTA-BWI
Continu...
Continu...
Client Pl...
Continu...
Off Cale...
BWI - Aff
Case Dis...
Closed ...
Conflict/...
Conflict/...
PD Relie...
Vacated

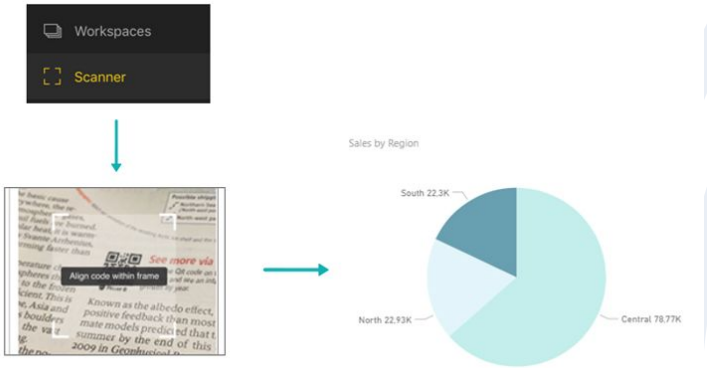
Mobile Application

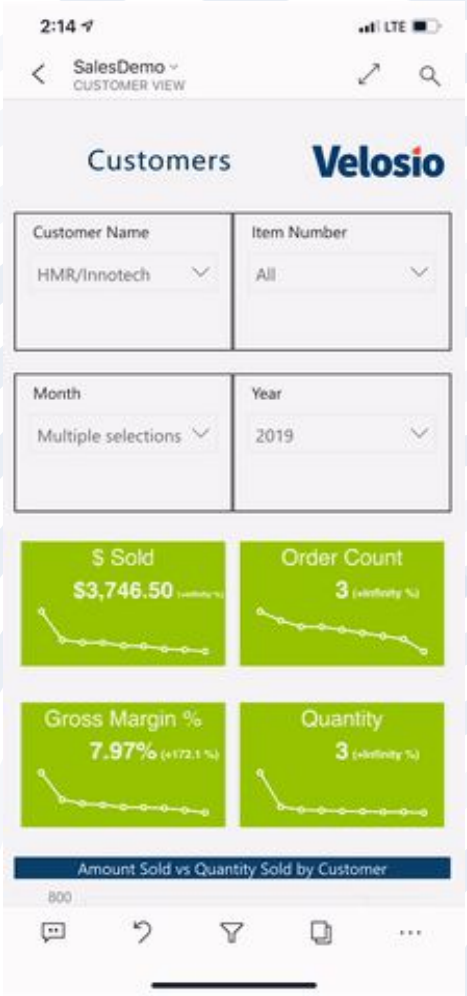
- **Available on Android, iOS, and Windows devices.**
- **Mobile application allows user to easily track their data on the go.**
- **User is able to access their workspace, which includes Dashboards and Reports tabs.**

iPhones	iPads	Android phones	Android tablets	Windows devices

Features

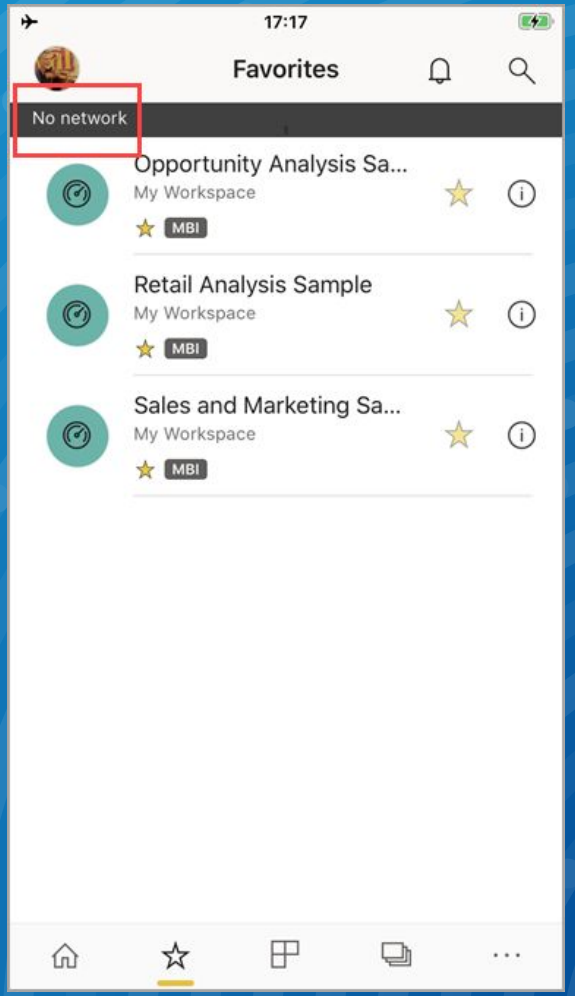
- Annotate Feature allows user to make notes on your reports and dashboards and share them with other people on your team.
- Geo Filter: User can use current location to filter a report.
- QR Scanner: Scanning a QR code will immediately open a report.





Limitations

- Users cannot create visualizations using the mobile app.
- Power BI can cache up to 250 MB of data offline.
- Reports base on DirectQuery or live connection are not available offline.



Conclusion & Future Work

Summary :

- Used Redgate SQL and Mockaroo to transform Excel files into SQL queries.
- Stored those queries into Microsoft SQL Server and connect to Power BI Desktop.
- Explore Microsoft Power BI functionality, like slicer allows users to select specific attributes to narrow down report visualization and drill down to explore deeper information.
- Export Power BI flies into Power BI Service and customize its unique dashboard design.
- Publish and Subscribe
- Overall benefit it's to help the Power Bi Team and the future customer to more easily understand the data and make efficient decision.

For the future :

- Provide more valuable dashboards.
- Looking for the possibility of automating manual processes.